

Self appraisal report for Year (2025-26)

Auditor Agency: Dr R R Dhanapal(Indian Institute of Public Administration, IIPA, Puducherry Regional Branch, A Training Institute of Govt. of India.)

Ministry Name: Ministry of Tourism

Department Name:

Public Authority Name: IHM Chennai

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function								
1.1	Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]								
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.1.2	Head of the organization	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.1.4	Function and duties	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.1.5	Organization Chart	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	WWW.IHMCHENNAI.COM	empty	Fully Met	1.28	Ok
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]								
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.2.2	Power and duties of other employees	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.2.3	Rules/ orders under which powers	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	and duty derived and exercised								
1.2.4	Work allocation	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]								
1.3.1	Process of decision making - Identify key decision making points	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.3.2	Final decision making authority	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.3.5	Channels of supervision and accountability	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]								
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.4.5	Process of redressal of grievances	Fully Met	1.54	1.54	WWW.IHMCHENNAI.COM	empty	Fully Met	1.54	Ok
1.5	Acts, rules, regulations, instructions, manuals and records for discharging functions[Section 4(1)(b)(v)]								
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	2.6	2.60	WWW.IHMCHENNAI.COM	empty	Fully Met	2.60	Ok
1.5.2	List of Acts, rules, regulations, instructions, manuals and records.	Fully Met	2.6	2.60	WWW.IHMCHENNAI.COM	empty	Fully Met	2.60	Ok
1.5.3	Acts/ Rules/ manuals, etc.	Fully Met	2.6	2.60	WWW.IHMCHENNAI.COM	empty	Fully Met	2.60	Ok
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]								
1.6.1	Categories of documents	Fully Met	3.85	3.85	WWW.IHMCHENNAI.COM	empty	Fully Met	3.85	Ok
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	WWW.IHMCHENNAI.COM	empty	Fully Met	3.85	Ok
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]								
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	WWW.IHMCHENNAI.COM	empty	Fully Met	0.96	Ok
1.7.2	Composition	Fully Met	0.96	0.96	WWW.IHMCHENNAI.COM	empty	Fully Met	0.96	Ok

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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.12.1	Educational programmes	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	WWW.IHMCHENNAI.COM	empty	Fully Met	1.92	Ok
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]								
1.13.1	Transfer policy and transfer orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	WWW.IHMCHENNAI.COM	empty	Fully Met	7.69	Ok
Total			100	100			100	100	
2	Budget and Programme								
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]								
2.1.1	Total Budget for the public authority	Partially Met	10	5.00	WWW.IHMCHENNAI.COM	empty	Partially Met	5.00	Ok
2.1.2	Budget for each agency and plan & programmes	Partially Met	10	5.00	WWW.IHMCHENNAI.COM	empty	Partially Met	5.00	Ok
2.1.3	Proposed expenditures	Fully Met	10	10.00	WWW.IHMCHENNAI.COM	empty	Fully Met	10.00	Ok
2.1.4	Revised budget for each agency, if any	Fully Met	10	10.00	WWW.IHMCHENNAI.COM	empty	Fully Met	10.00	Ok
2.1.5	Report on disbursements made and place where the related reports are available	Fully Met	10	10.00	WWW.IHMCHENNAI.COM	empty	Fully Met	10.00	Ok
2.1.6	Information related to procurements-(a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total	Fully Met	10	10.00	WWW.IHMCHENNAI.COM	empty	Fully Met	10.00	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	amount at which such procurement or works contract is to be executed.								
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)								
2.2.1	Budget	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok
2.2.2	Foreign and domestic tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the Heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]								
2.3.1	Name of the programme of activity	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.2	Objective of the programme	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.3	Procedure to avail benefits	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.4	Duration of the programme/ scheme	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.5	Physical and financial targets of the programme	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]								
2.4.1	Discretionary and non-discretionary	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	grants/ allocations to State Govt./ NGOs/other institutions	cable					cable		
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]								
2.5.1	Concessions, permits or authorizations granted by public authority	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]								
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the Parliament.	Fully Met	50	50.00	WWW.IHMCHENNAI.COM	empty	Fully Met	50.00	Ok
Total			150	140			150	140	
3	Publicity and Public interface								
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]								
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.2	a) Arrangements for consultation	Not Appli	0	0	empty	empty	Not Appli	0	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	with or representation by members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	cable					cable		
3.1.3	Public- Private Partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.4	Public- Private Partnerships (PPP)- Detailed project reports (DPRs)	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.5	Public- Private Partnerships (PPP)- Concession agreements.	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.6	Public- Private Partnerships (PPP)- Operation and maintenance manuals	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.7	Public- Private Partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.8	Public- Private Partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.9	Public- Private Partnerships (PPP) -Information relating to outputs and outcomes	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok
3.1.10	Public- Private Partnerships (PPP) - The process of the selection of the private sector party (concessionaire	Not Appli cable	0	0	empty	empty	Not Appli cable	0	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	etc.)								
3.1.11	Public- Private Partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	empty	Not Applicable	0	Ok
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]								
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Partially Met	16.67	8.34	WWW.IHMCHENNAI.COM	empty	Partially Met	8.34	Ok
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Partially Met	16.67	8.34	WWW.IHMCHENNAI.COM	empty	Partially Met	8.34	Ok
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Partially Met	16.67	8.34	WWW.IHMCHENNAI.COM	empty	Partially Met	8.34	Ok
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]								
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	WWW.IHMCHENNAI.COM	empty	Fully Met	50.00	Ok
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]								
3.4.1	Information manual/handbook available in electronic format	Fully Met	25	25.00	WWW.IHMCHENNAI.COM	empty	Fully Met	25.00	Ok
3.4.2	Information manual/handbook	Fully Met	25	25.00	WWW.IHMCHENNAI.COM	empty	Fully Met	25.00	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	available in printed format								
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]								
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	WWW.IHMCHENNAI.COM	empty	Fully Met	25.00	Ok
3.5.2	List of materials available at a reasonable cost of the medium	Fully Met	25	25.00	WWW.IHMCHENNAI.COM	empty	Fully Met	25.00	Ok
Total			200	175			200	175	
4	E-Governance								
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]								
4.1.1	Hindi	Fully Met	9.52	9.52	WWW.IHMCHENNAI.COM	empty	Fully Met	9.52	Ok
4.1.2	English	Partially Met	9.52	4.76	WWW.IHMCHENNAI.COM	empty	Partially Met	4.76	Ok
4.1.3	Vernacular/ Local Language	Fully Met	9.52	9.52	WWW.IHMCHENNAI.COM	empty	Fully Met	9.52	Ok
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]								
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	WWW.IHMCHENNAI.COM	empty	Fully Met	28.57	Ok
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]								
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	WWW.IHMCHENNAI.COM	empty	Fully Met	9.52	Ok
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	WWW.IHMCHENNAI.COM	empty	Fully Met	9.52	Ok
4.3.3	Location where available	Fully Met	9.52	9.52	WWW.IHMCHENNAI.COM	empty	Fully Met	9.52	Ok
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]								
4.4.1	Name & location of the facility	Fully Met	7.14	7.14	WWW.IHMCHENNAI.COM	empty	Fully Met	7.14	Ok
4.4.2	Details of information made available	Fully Met	7.14	7.14	WWW.IHMCHENNAI.COM	empty	Fully Met	7.14	Ok
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	WWW.IHMCHENNAI.COM	empty	Fully Met	7.14	Ok
4.4.4	Contact person & contact details (Phone, fax, email)	Fully Met	7.14	7.14	WWW.IHMCHENNAI.COM	empty	Fully Met	7.14	Ok
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)								
4.5.1	Grievance redressal mechanism	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.5.2	List of completed schemes/ projects/ Programmes	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5.3	List of schemes/ projects/ programme underway	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.5.4	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.5.5	Annual Report	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.5.6	Frequently Asked Question (FAQs)	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.5.7	Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter	Fully Met	4.1	4.10	WWW.IHMCHENNAI.COM	empty	Fully Met	4.10	Ok
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]								
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	WWW.IHMCHENNAI.COM	empty	Fully Met	14.29	Ok
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	WWW.IHMCHENNAI.COM	empty	Fully Met	14.29	Ok
4.7	Replies to questions asked in the Parliament[Section 4(1)(b)(xvii)]								
4.7.1	Details of questions asked and replies given	Fully Met	28.57	28.57	WWW.IHMCHENNAI.COM	empty	Fully Met	28.57	Ok
Total			200	195			200	195	
5	Information as may be prescribed								
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]								
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Partially Met	20	10.00	WWW.IHMCHENNAI.COM	empty	Partially Met	10.00	Ok
5.1.3	Appointment of Nodal Officers not	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	URL	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers								
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	WWW.IHMCHENNAI.COM	empty	Fully Met	20.00	Ok
Total			100	90			100	90	
6	Information Disclosed on own Initiative								
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information [Section 4(2)]								
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	WWW.IH.CHENNAI.COM	empty	Fully Met	25.00	ok
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)								
6.2.1	Whether STQC certification obtained and its validity	Not Met	12.5	0	empty	empty	Not Met	0	ok
6.2.2	Does the website show the certificate on the Website?	Not Met	12.5	0	empty	empty	Not Met	0	ok
Total			50	25			50	25	
Grand Total			800	725			800	725	